

Care and Maintenance Guide

To ensure a long service life and to avoid damage and dissatisfaction, certain criteria and the compatibility of materials and cleaning agents must be borne in mind both when using the products and when performing regular cleaning.

Followings are guidelines related to care to care and maintenance of Auhna products:

- Only use cleaning agents approved by Auhna for the given purpose. We don't suggest using generally available cleaners as the contents of the cleaners may vary from manufacture to manufacturer and may harm the Auhna products.
- Never use cleaning agents containing hydrochloric, phosphoric, and formic or acetic acid as these could cause severe damage.
- Never use detergents containing chlorine bleaching agents. Never use chemicals or detergents for cleaning crystal glass mirrors.
- Never use any abrasive cleaning materials and objects such as scouring powder, scouring pads and microfiber cloths, as these can cause damage (scratching).
- Never spray cleaning solution directly onto the fittings, but rather onto the cleaning cloth or sponge, as otherwise the spray mist could ingress into openings and gaps in the fittings and cause damage.
- After cleaning, always rinse with clear, cold water to completely remove any traces of cleaning agent.
- Polish the surface carefully with a soft, lint free cloth or clean it by hand with lukewarm water. Do not soak your crystal products in water.
- Soap residue in crystal glass soap dishes may dull the glass over a period of time. The glass should therefore be regularly rinsed with hot water to remove the soap residue.

Maintenance and general safety information

- All the surfaces must be cleaned at regular intervals to maintain the long life of the products.
- Proper safety gear must be used when installing, cleaning, servicing the products.
- When handling, it is advisable to wear cotton gloves to avoid leaving fingerprints.
- The products must be installed/services by a qualified plumber following the installation instructions carefully.

Safety instructions for working products connected to power supply (e.g., mirrors with light, Heated Towel Rails):

- Take care to shut off the power supply before working on such items, e.g. pull the mains connector.
- Important advice: Products with electrical supply system should be thoroughly inspected and if necessary serviced once a year by a qualified plumber.

Important:

- Residues of cosmetic products such as liquid soaps, shampoos and shower gels can also cause damage. Hence, it is important to carefully rinse off residue after use with clear, cold water. Any existing surface damage will be propagated by the action of cleaning agents.
- Never use highly acidic lime scale removers containing hydrochloric acid, phosphoric acid or the like. Never attempt to scratch off or scour lime scale deposits!

Warranty

Warranty claims cannot be accepted in the event of non-compliance with the care and usage instructions, inexpert handling or external influences. The parts susceptible to normal wear and tear are not covered under warranty.

For detailed Warranty Policy, please visit www.auhna.co.in